

Item	Comment	Freq	Action	Justification
UAA WEB SITE	no problems with web site	3	n/a	n/a
	Web site is cumbersome and slow		<a href="http://uaa.nps.gov">Try the new website address of http://uaa.nps.gov</a>	
VF SOLUTIONS WEB SITE	I have a problem with my size. Special order. I first order is June. Fax order in, thirty days late they return my paperwork and told me not enough time to order. I'm still waiting on long sleeve shirts.	n/a		Spoke with contractor to add more information on Cut to Order and Made to Measure items.
	I have only had two times an item was back ordered for long periods of time. I received the wrong size and had to return both times.		Please contact your Division Rep when you have problems like this.	n/a
UNIFORM ITEMS	No consistency in sizing from order to order		Try them on and put note in comments as they are sent back.	Contractors Customer Service may be able to help. 1-800-545-6291
	Different shades of green	5	The contractor has corrected this problem.	Contractor has been able to match all outerwear "earth green" shades. This took the contractor a great deal of effort and the results are very positive.
	Feel there are too many items in the program/need to delete some		You are in the extreme minority.	n/a
	Gore-tex overshell shoulder area appears to need a bit more waterproofing		Both the website and the catalog have instructions for clearing (rejuninating) Gore Tex.	This will help with the waterproofing.
	Ordered fleece jacket: it was backordered and when it came in charged the new, higher price		This issue has been resolved.	n/a
	Bring back the insulated coveralls		The committee recommended against this.	When the Insulated coveralls were in the system, we found it very difficult to fit everyone due to varying torso lengths. The bibs and jacket do not have that problem.
	Add black accessories, i.e. gloves, socks, scarves, ear muffs, etc. (could even add badge holders, wallets, etc.)/This would help balance out the allowance "leftovers"		The committee recommended against this.	The Corps Uniform contract does not supply gloves, scarves, underwear, socks, or raingear. Some of these items may be authorized for purchase with project funds if they are safety related.
	Need to change pins on the back of the nameplate to the type on the badge		The committee recommended against this.	Isolated comment.
	Gloves were available on the Corps web site, but when I tried to order they said it was a mistake, that was for the Park Service...why can't we have them?	n/a		The Corps Uniform contract does not supply gloves, scarves, underwear, socks, or raingear. Some of these items may be authorized for purchase with project funds if they are safety related.
	Shorts are too long and baggy; not comfortable for patrol	2	The committee has asked the contractor to provide examples of shorts to replace the existing shorts	The contractor is exploring this issue.
	Need to add a women's size four short	2	Due to lack of demand, this is a Cut to Order size.	Contractor will put more information on website about Cut to Order sizes.
	Shorts need to be designed for bike and trail patrol: they are uncomfortable for areas of high humidity		The committee has asked the contractor to provide examples of shorts to replace the existing shorts	The contractor is exploring this issue.
	In 2004 VFC representative told us a polo shirt was approved and would be added to the site. This has not happened. Did this item go away?		The committee continues to work on the polo shirt.	We hope to have it available this fiscal year.
	Can we get a Corps castle pin to go one side of our collar and a US pin on the other?		The committee recommended against this item.	After much debate, the committee recommended that we continue with the American Flag Pin on the left collar point for shirts and outerwear. The cost of implementing a complete changeover to include an American Flag patch on the uniform shirt and outerwear was considered too high.
	Can we get a smaller patch on our hats?		We will explore this issue with the contractor.	n/a
	Can we get an embroidered castle (only) on our hats?		We will explore this issue with the contractor.	n/a

[illegible]

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